



RANGE WATER

SkillCat provides all Range Water technicians with accessible EPA 608 training and certification

Introduction

Range Water is a multifamily property management and ownership group that operates across the United States. With approximately 350 properties in 13 states, they offer a variety of housing options from garden-style apartments to high rises, as well as build-to-rent single family homes

Range Waters Challenges

Before partnering with Skillcat, Range Water faced several challenges, especially in training their technicians:

Inefficient Certification Process: Only 32% of the technicians passed the EPA section 608 certification in their first attempt. This was a crucial certification and the low success rate was concerning.

Costly Training: The company they used for training charged them each time a technician took the test, making it financially inefficient.



Lack of Flexibility: There was a notable preference among technicians, across all age groups, for mobile-based on-demand learning, which was not provided by their previous training provider.

The Solution

Range Water, acknowledging the necessity of change, turned to Skillcat:

Affordable & Comprehensive Training: Skillcat's platform offered an economical solution, where technicians had multiple opportunities to retake the test at no additional cost.

Leigh Stevens, Director of Property Services said,

“We used to pay for every exam our technicians took, it just didn’t make sense. Now they can take the exam as many times as they want and on their own time.”

Mobile & On-Demand Learning: As the proverb states, "Give a man a fish, and you feed him for a day; teach a man to fish, and you feed him for a lifetime." Skillcat's mobile platform enabled technicians to truly learn, allowing them to study at their own pace.

Effective Learning Tool: The platform's intuitive design catered to all, from those in their 60s to young adults. The ease of use technicians found with SkillCat was unlike any other platform they've used.

Results

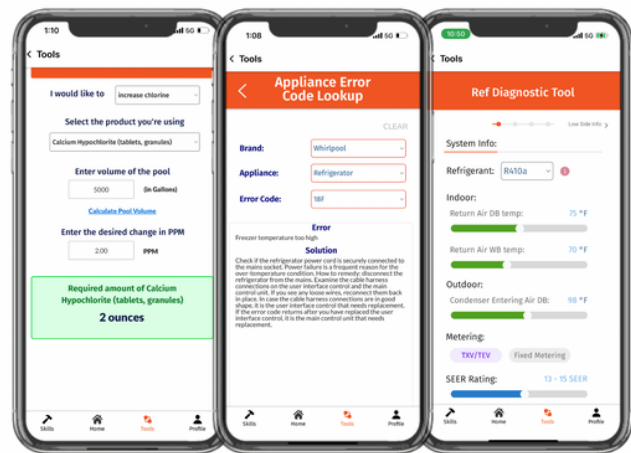
Increased Certification Success: All nine technicians who took the EPA section 608 certification exam after training with Skillcat passed, a stark improvement from the initial 32%.

Leigh Stevens, Director of Property Services said,

“Currently, of the people that have went out and taken the test, I've had 100% of them pass.”

Positive Feedback: Technicians appreciated Skillcat's platform for its intuitive nature and the adaptability of on-demand mobile learning.

Cost Savings: In alignment with Henry Ford's philosophy that "Quality means doing it right when no one is looking," Skillcat delivered a cost-effective yet superior training solution for Range Water.



Conclusion

Skillcat's partnership has reshaped Range Water's technician training program. It not only made training more effective but also affordable. Both companies have demonstrated that by putting the needs of learners at the forefront and embracing adaptability, it's possible to create an environment where learning thrives, costs are optimized, and success rates soar. This partnership has set a precedent, illuminating the path for others in the industry to follow.

